

## HKUVPN2 Installation and Connection Procedure with VPN Client for Windows(WinXP, WinVista, Win7 and Win8)

### Notes:

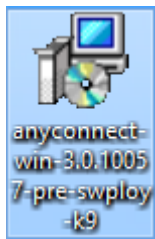
1. Please read the appendix if you are using Kaspersky Anti-Virus or Kaspersky Internet Security Software
2. It is recommended to uninstall any old HKUVPN2 VPN client software before proceeding.

### (A) Configuration Procedure – Installing VPN Client (To be done once only):

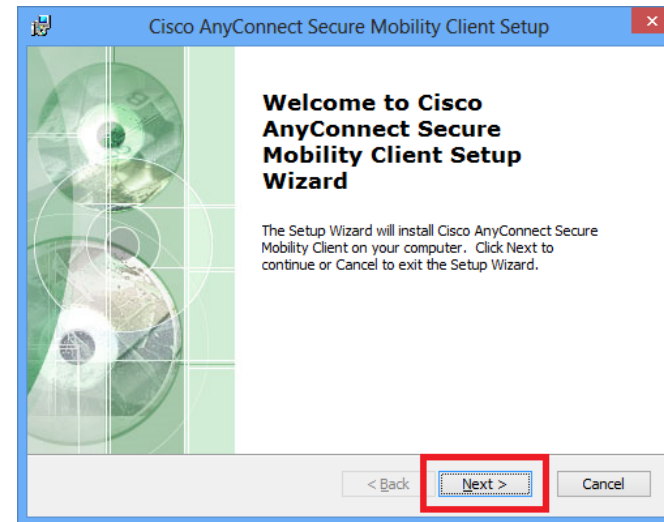
#### 1. Download the VPN client from HKU Portal

- Login HKU Portal (<http://hkuportal.hku.hk>)
- Click “**Campus Information Serveries**”
- Click “**Central IT Services**”
- Click “**Download VPN Client (HKUVPN2)**”
- Choose and download the VPN client

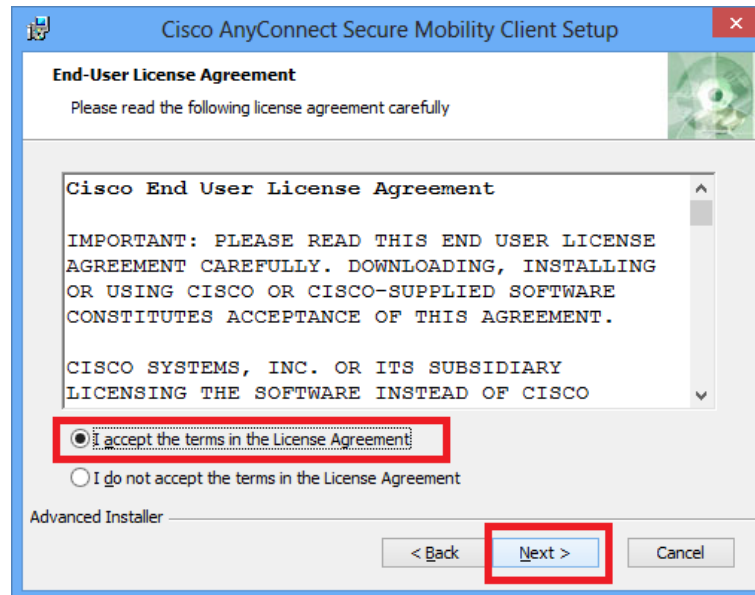
#### 2. Double-click the setup file



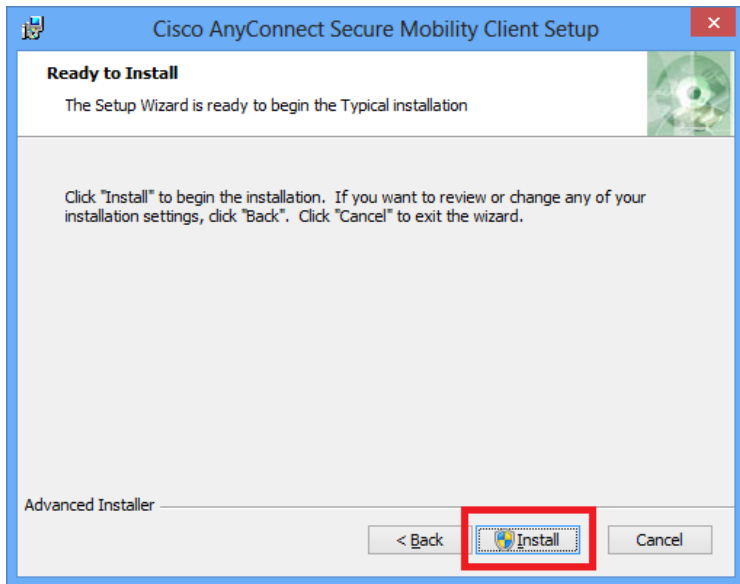
#### 3. Click **Next**



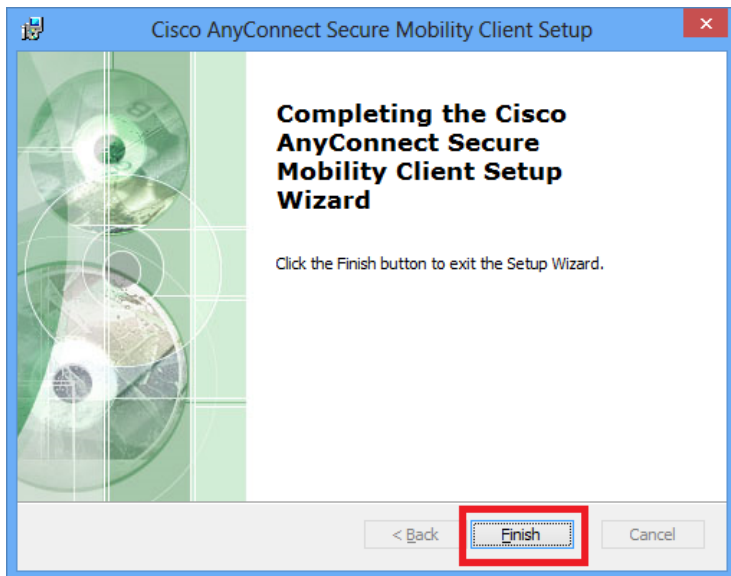
#### 4. Select “**I accept the terms in the License Agreement**”, and then click **Next**



## 5. Click **Install**

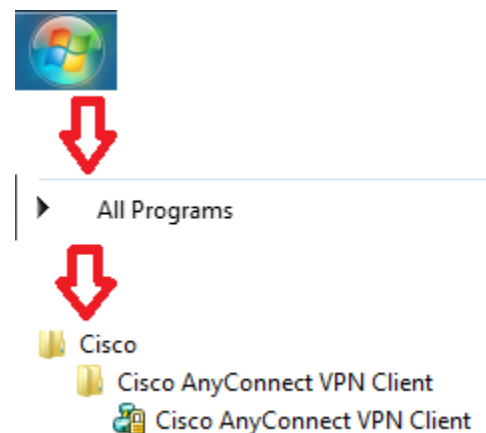
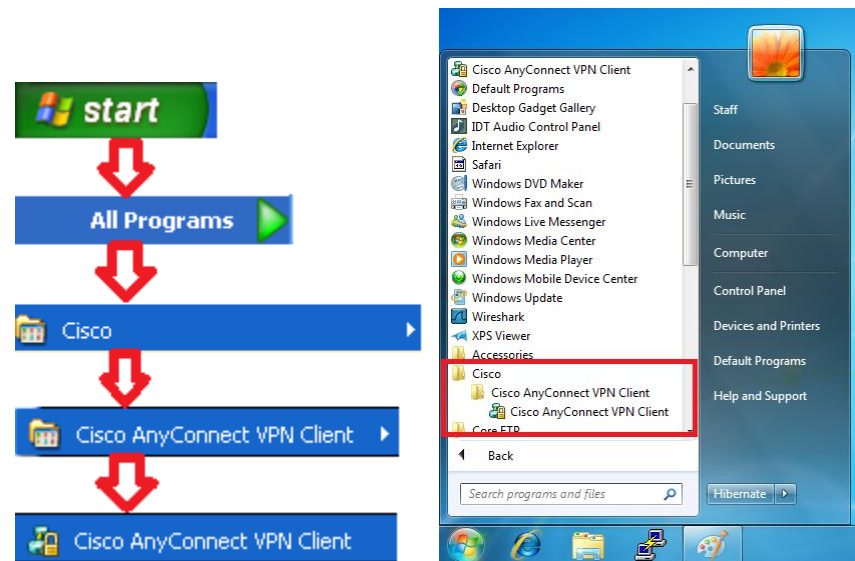


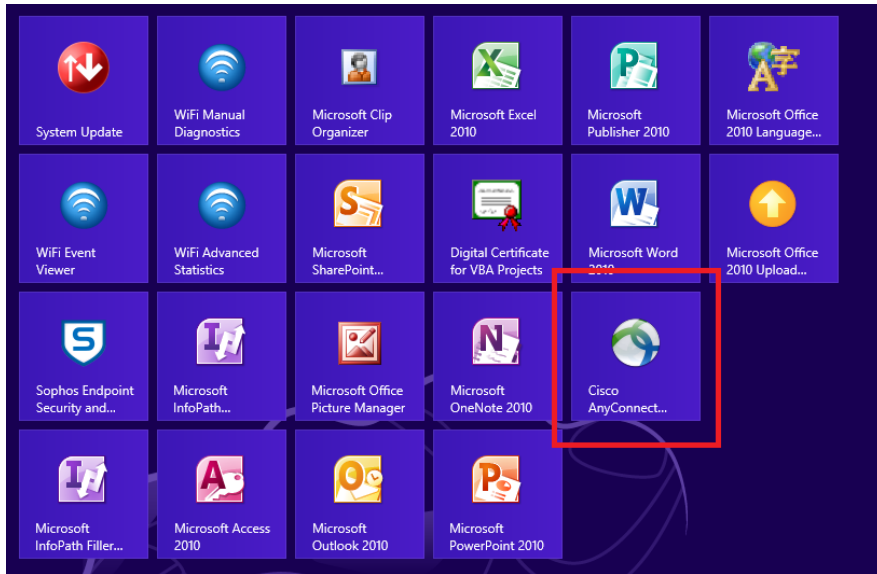
## 6. Click **Finish** to complete the setup



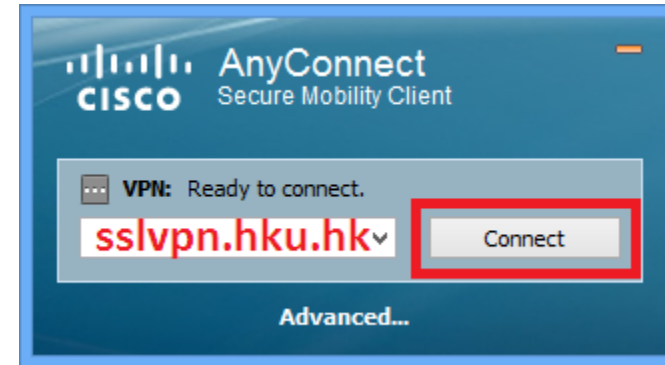
## (B) Connection Procedure

1. Locate the **Cisco AnyConnect Secure Mobility Client** program in your Start menu or Start Screen. The exact location of the program in the Start menu will depend on your version of Windows and how it is configured.

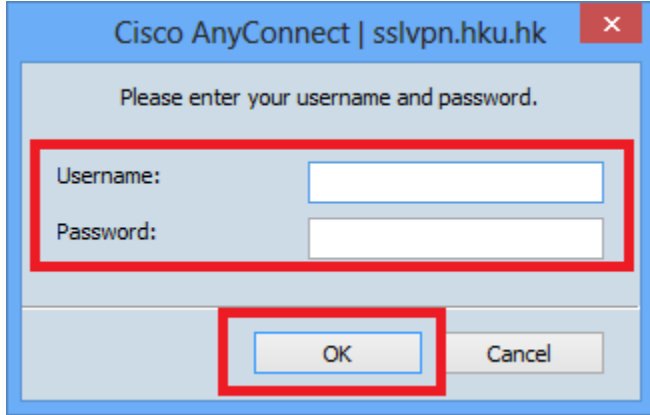




2. Enter **sslvpn.hku.hk** in **VPN** box and click **Connect** button



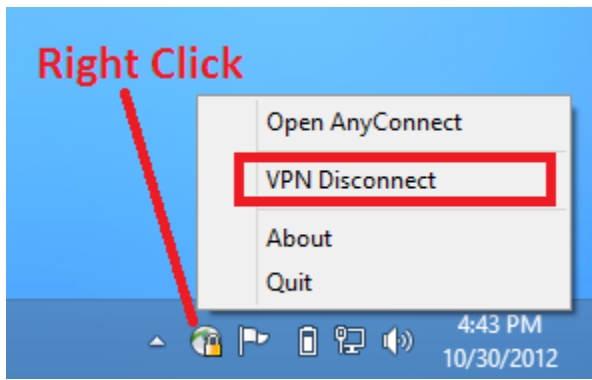
3. Enter your **HKU Portal UID** and **PIN** in **username** and **password** box respectively and click **OK** button



4. Once it is connected, A VPN Logo with padlock will appear in system tray



5. Right click the VPN icon in system tray and then click **VPN Disconnect** to disconnect from VPN Server



## Appendix:

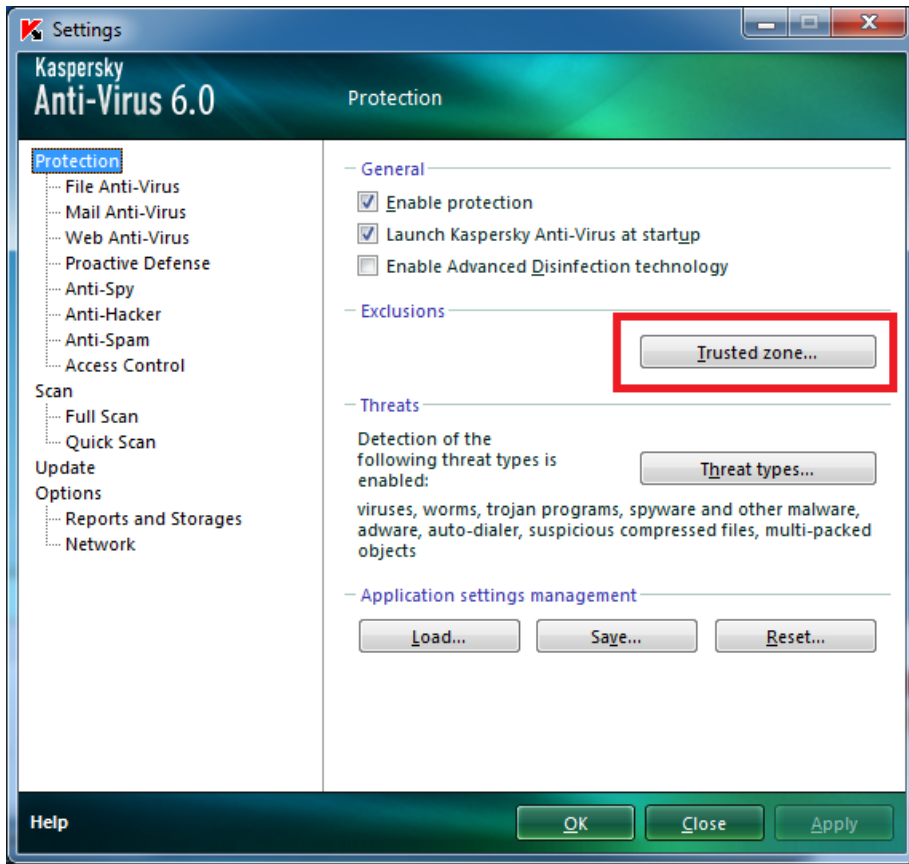
*It is a known issue that **Kaspersky Anti-virus** or **Kaspersky Internet Security** block Cisco Anyconnect VPN client. Please follow below steps to allow VPN connection of Cisco Anyconnect VPN client if you are using Kaspersky product.*

### (A) Allow Cisco Anyconnect VPN Client in Kaspersky Anti-Virus 6.0 for Windows Workstations

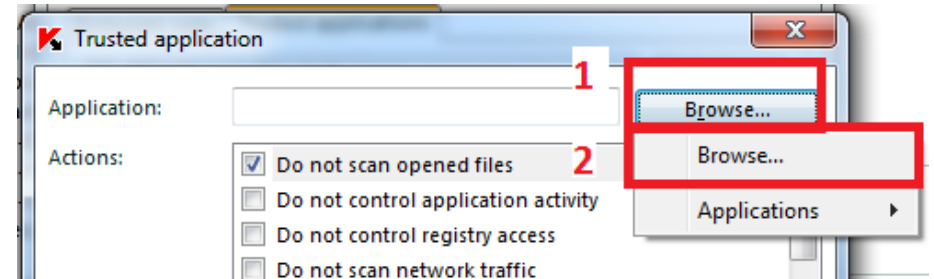
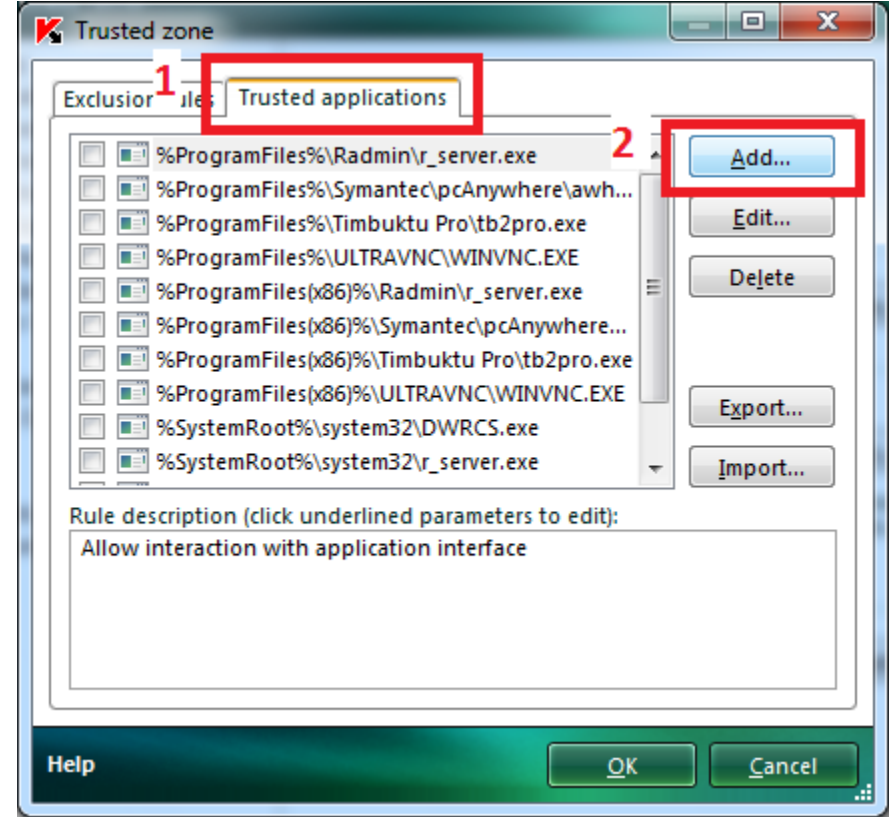
1. Open the **Kaspersky Anti-Virus 6.0 for Windows Workstations** and click **Settings**



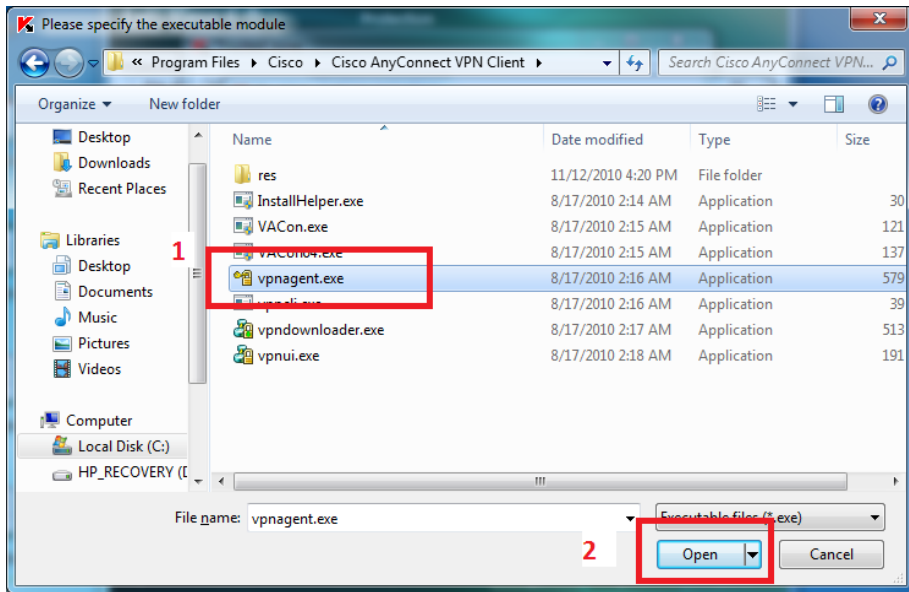
2. Click **Trusted zone...**



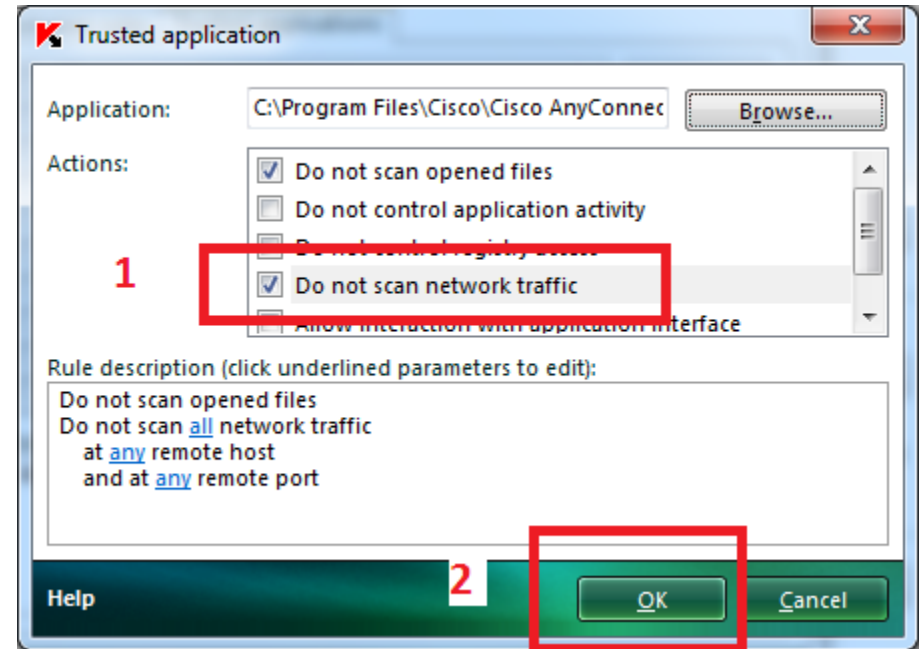
3. In the window that appears, click **Trusted applications** tab and then click **Add...** and select **Browse...** from the menu that appears.



4. Locate the **vpnagent** program, which is normally in the *C:\Program Files\Cisco\Cisco AnyConnect Secure Mobility Client* folder on My Computer. Select **vpnagent** and click on **Open**.

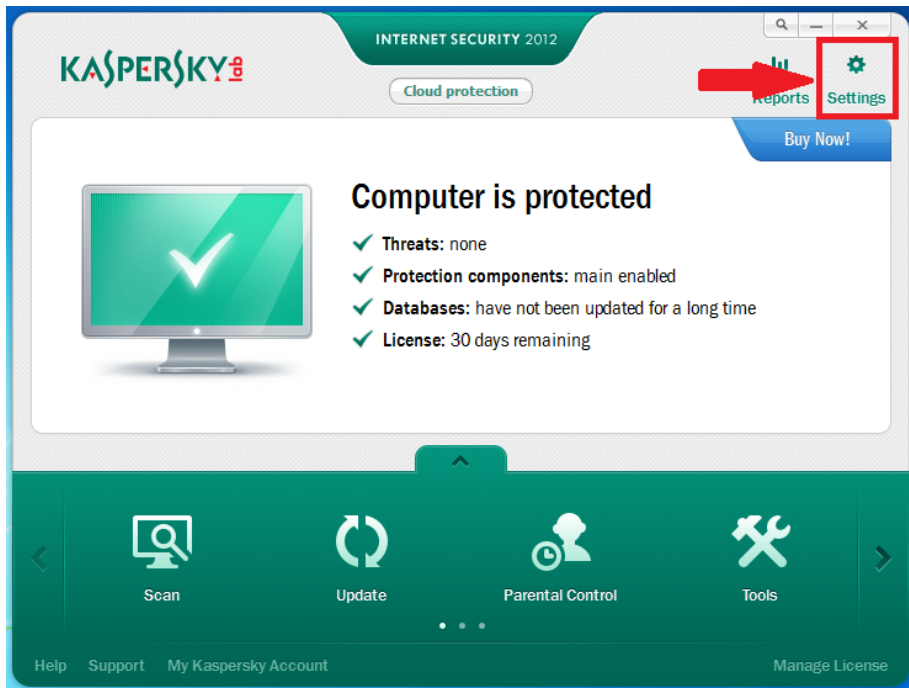


5. Check the box against **Do not scan network traffic**. Click on **OK**, then **OK** again and then once more to close the **Settings** window and apply the changes.

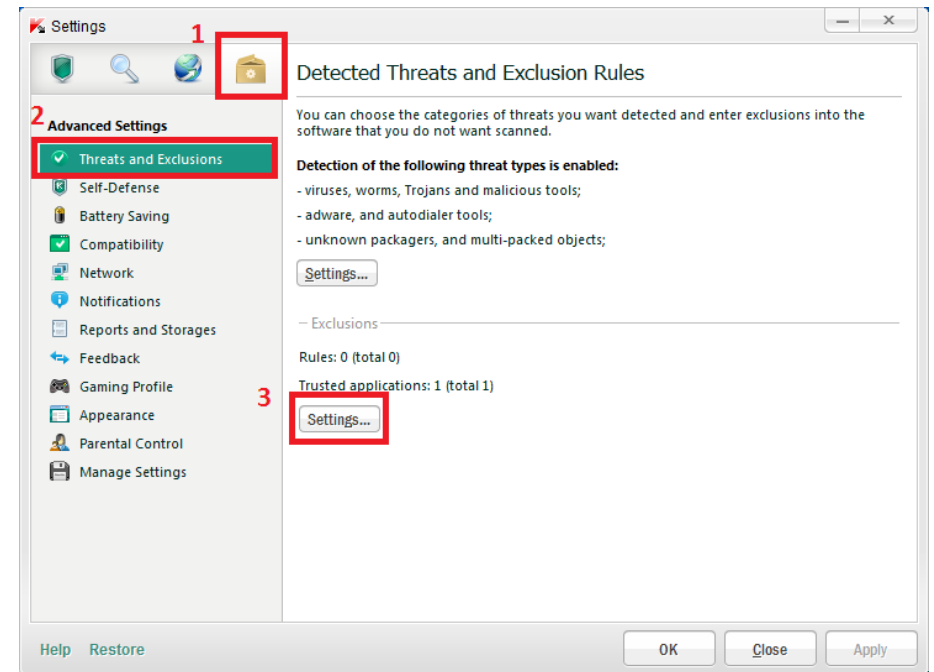


**(B) Allow Cisco Anyconnect VPN Client in Kaspersky Internet Security 2012 or Kaspersky Anti-Virus 2012**

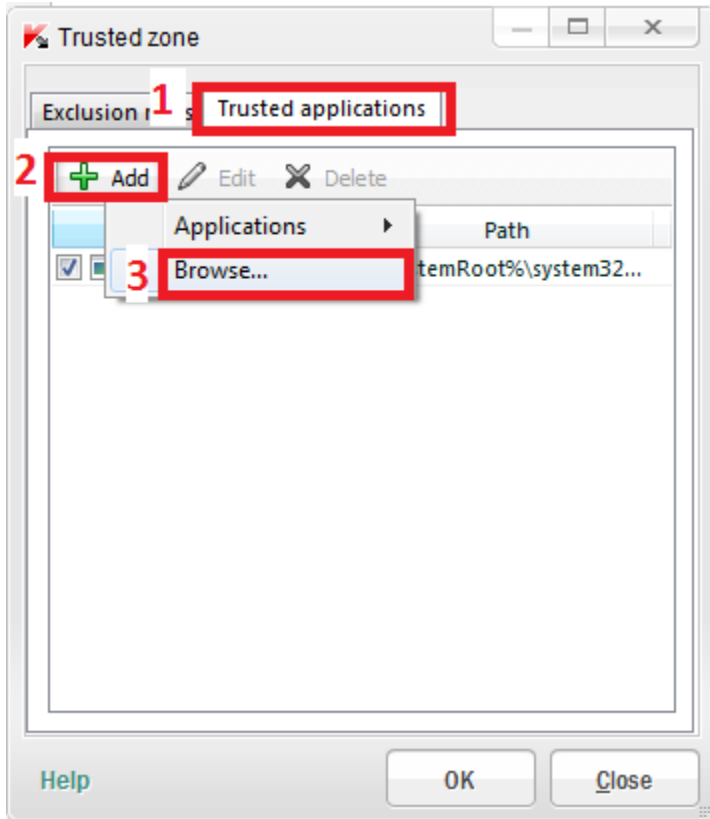
1. Open the **Kaspersky Internet Security** or **Kaspersky Anti-Virus** and click **Settings**



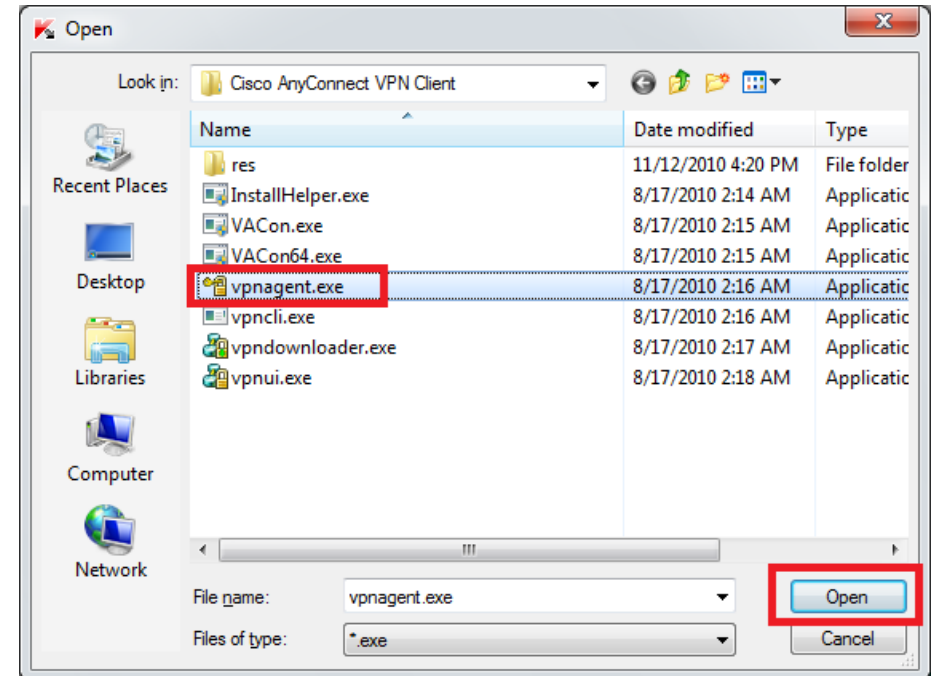
2. Click **Advanced Settings** and then click **Threats and Exclusions**. Click **settings...** under **Exclusions** section



3. In the window that appears, click **Trusted applications** tab and then click **Add...** and select **Browse...** from the menu that appears.



4. Locate the **vpnagent** program, which is normally in the *C:\Program Files\Cisco\Cisco AnyConnect Secure Mobility Client* folder on My Computer. Select **vpnagent** and click on **Open**.





5. Check the boxes against **Do not inherit restrictions from the parent process (application)** and **Do not scan network traffic**. Click on **OK**, then **OK** again and then once more to close the **Settings** window and apply the changes.

